



sylvansport



GO
user guide



GO[®]

User guide

SylvanSport GO User Guide

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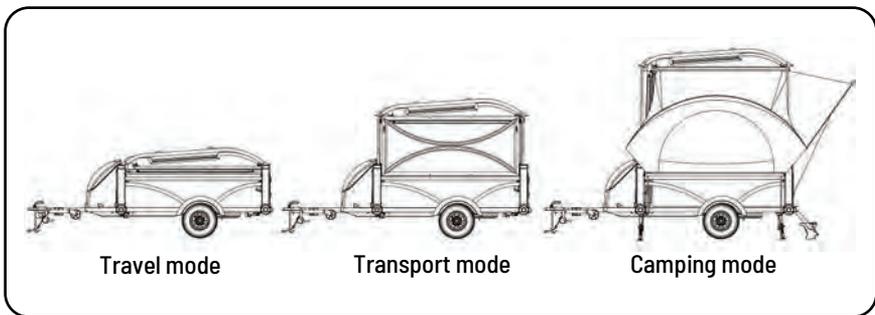
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Welcome

Congratulations on your new SylvanSport GO camping trailer. This guide will help you get the most out of your GO. The GO has been engineered and manufactured to the highest standards to provide you with great adventure camping experiences for years to come.

Please review this manual carefully and watch the GO tutorial videos, found in the owner's section on [sylvansport.com \(sylvansport.com/go-owners/\)](http://sylvansport.com/go-owners/) and our YouTube channel, before your first trip in the GO.

Let's get ready to GO!



Preparation

Now that you have the ultimate gear-hauling camping trailer, you are ready to hit the road on your next great adventure. There are a few things you will need to know before you go. Preparation and a good working knowledge of the GO are extremely important. Time should be taken to carefully review everything in the manual.

Your tow vehicle will need to be ready to tow. You will need the following items installed and in good working order prior to travel:

- 1 1/4" or 2" receiver
- 2" ball
- 17" height from ground to center of ball
- Electrical system with 4-pin connector

Using this manual

Thoroughly review the manual and you will have a good understanding of the “do’s and don’ts” of owning and operating a GO camping trailer. If you aren’t sure of a certain feature, you can easily locate the section that addresses your concern and look up the information you need, or contact us for more information. As you read through the manual you will encounter the following items:



Indicates a potentially hazardous situation, which if not avoided, could result in serious injury or death.



Indicates a potentially hazardous situation, which if not avoided, may result in minor or moderate injury. It may also be used to alert against any unsafe



Means that there is a possibility of damage to the GO if instructions are not followed.



Indicates a point of particular interest for more convenient or efficient operation.

Illustrations in this manual are designed to assist you in understanding locations, functionality, and operational details of your GO camping trailer.

If service or repair is required of your GO, please contact us at sylvansport.com, service@sylvansport.com or call (828) 393-4927 M-F, 9:00 AM–5:00 PM EST, and speak to a customer service representative.

SylvanSport, LLC. reserves the right to change specifications, design or materials of its products at any time without notice or incurring any obligation to incorporate such changes in any product previously manufactured.

Contents

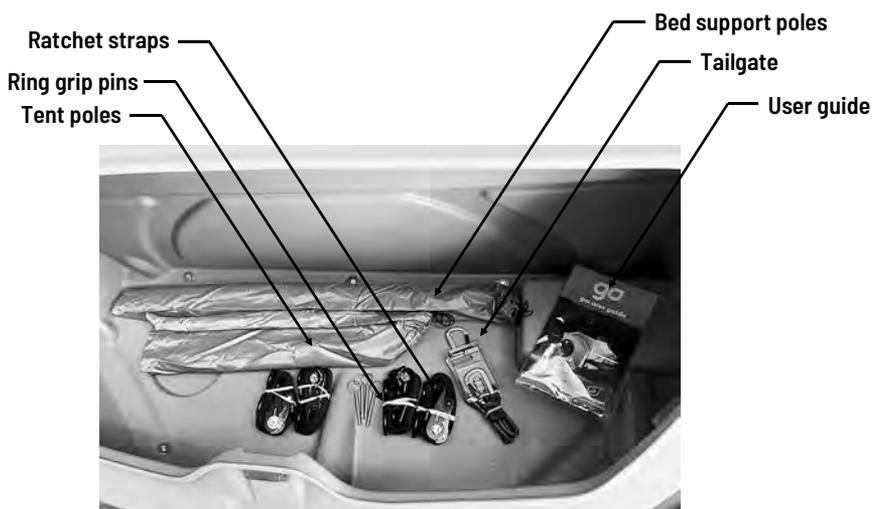
Your GO comes loaded with essential components, packed conveniently into the lockable, waterproof, storage box. Upon receipt of your GO, take a quick inventory and make sure all components are present:

Box contents:

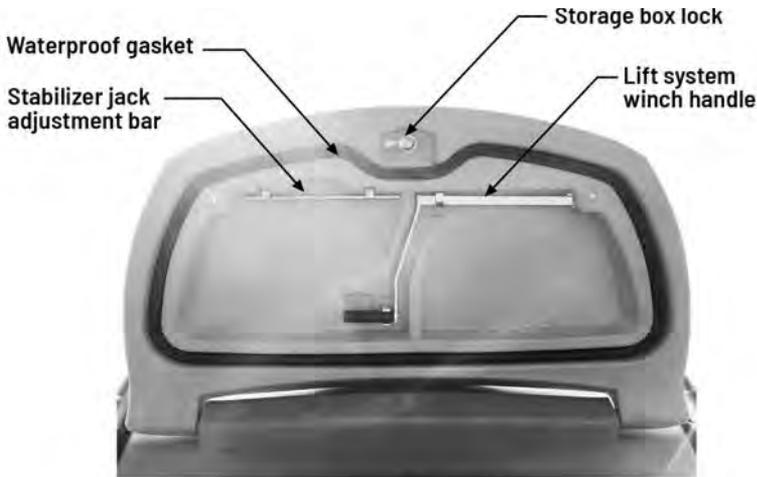
- Bed support poles (4)
- Tent poles (2 grey, 1 orange)
- Additional ring grip pins (4)
- Tailgate bungee (1)
- Ratchet straps (4)
- Keys to Storage box (2)
- GO User Guide
- *Refer to website for Big and All Out gear packages

Lid contents:

- Lift system winch handle
- Stabilizer jack adjustment bar



Storage box (essential components)



Storage box lid

Functions:

The following list will help clarify the function of some of the common GO components:

- Lift system winch handle: Use to raise and lower the GO lift system.
- Stabilizer jack adjustment bar: Used to secure stabilizer jacks to the ground in Camping mode. Be sure the adjustment bar **passes through both holes** on stabilizer jack before applying force.
- Bed support poles: used to support bed platforms while in Camping mode.
- Additional ring grip pins: Use to secure the rack to top pins of the bed frames in Transport mode.
- Tailgate bungee: Use to secure tailgate/step when in Transport mode
- Ratchet straps: Use all four ratchet straps to provide lateral stability when in Transport mode. Use one ratchet strap when you want to set up a bed/table panel as a table.

Important information at a glance

Throughout the GO user guide there is valuable information to help guide you through travel preparation, the three modes, set-up and takedown, vehicle loading and other processes. Some things are fundamental to the safety, longevity and enjoyment of the GO. This list is a compilation of very important things to learn and remember while operating the GO:

Before doing any set-up:

Take care to position the GO on as level a surface as possible.

Raising the lift system:

Be careful not to overextend. Do not raise the lift system past the indicator mark on the lift tube or possible damage may occur.

Lowering the lift system:

Do not lower the lift system past the point of resistance. As soon as you feel slack, **STOP LOWERING** the lift system. Turn the crank handle clockwise (one click) to re-engage the winch clutch and take up any slack in the cable.

Stabilizer jack adjustment bar:

Be sure bar passes through both holes on stabilizer jack before applying force

Pack and seal wheel bearings:

It is important to re-pack and seal wheel bearings every 10,000-12,000 miles. Replace the worn seals with new ones each time. SylvanSport can perform this service at the factory. A certified mechanic can do this or you can do it yourself, if you are confident. SylvanSport offers a Technical Bulletin with valuable information on this procedure.



Knurled indicator marks on lift tube.



Stabilizer jack adjustment bar, passing through both sets of holes on stabilizer jack.

Tent poles:

Take care not to bend, pinch or damage the poles when closing tent pod. This includes the "half moon" poles which are mounted in the tent end "hoops".

Flammability warning:

Keep all flame and heat sources away from the tent fabric.

Coupler connect/disconnect

Be sure the GO coupler is connected to the hitch and positive engagement is shown on the coupler indicator.



Coupler with indicator showing positive connection to ball.



Control-tilt set pin with cotter pin.

Transport mode/control-tilt:

Before moving, be sure that the control-tilt set pin is secured.

Before entering the GO interior, in Camping mode:

Be sure that the stabilizer jacks are lowered to the ground.

Before driving in Travel mode or Transport mode:

Be sure to raise the stabilizer jacks and the swivel jack to their raised position before driving.

Using the control-tilt loading system:

The GO must be attached to the tow vehicle when using the control-tilt system.

Before traveling in Travel mode:

Secure tailgate and bed platforms with velcro straps.

Tool kit:

It is advised to carry a tool kit while traveling with a GO. Please see the toolkit list provided in section 1.

Cargo loading:

Be careful of shifting weight of any cargo on the deck. Do not tilt the GO with loads attached to the rack.

Tire wear and care:

Be sure tires are properly inflated and tire tread is not worn excessively.

Travel mode - Systems overview

Before departing in your GO, there are a few operations you should familiarize yourself with. Understanding the safe operation of these systems will reduce chances of injury or damage.

- Lift system
- Stabilizer jacks
- Swivel jack
- Coupler connect/disconnect
- Secure tailgate
- Ring grip pins

Lift system:

The lift system enables you to raise and lower the rack and tent pod assembly between Travel mode, Transport mode, and Camping mode.

1. Remove all ring grip pins.
2. Remove the winch handle from storage box lid.
3. Insert winch handle into the winch opening.
4. Turning the *winch handle clockwise, raise the rack and tent pod assembly to desired height. To lower the rack and tent pod assembly, reverse direction (counter clockwise) and lower to desired height and stop turning at that point.

*Note: The SylvanSport drill adapter, combined with a cordless power drill is a handy device which can be used to raise the lift system quickly.



Turning the winch handle counter clockwise allows the rack system to lower, it does not pull the rack system down. The rack system should raise or lower when turning the crank

Stabilizer jacks:

The stabilizer jacks are mounted under the deck, at all four corners. They are spring loaded and retracted for traveling. To access each stabilizer jack, kneel at each corner, facing the center of the GO.

1. Grasp the stabilizer jack and push away from you, toward the center of the GO and allow the stabilizer jack to drop down into position.
2. Press to release the tab on stabilizer jack and allow the extension leg to drop to the ground.
3. Using the stabilizer jack adjustment rod, make final adjustments to stabilize the GO. Before traveling, make sure all four stabilizer jacks have been returned to their retracted position.

For details on the stabilizer jack operation, watch GO tutorial videos on our website and/or YouTube channel.

Swivel jack:

Use the swivel jack to safely disconnect the GO (coupler) from the tow vehicle. Once disconnected, the swivel jack allows you to easily push the GO into desired location. The swivel jack is connected to the tongue with a spring-loaded mount. By pulling out the curved metal release handle, you can free the swivel jack and allow it to rotate and lock into vertical position. By turning the top plastic handle you can raise and lower the GO on and off the coupler and also use to level the GO front to back.

Coupler connect/disconnect:

To connect and disconnect the standard 2" ball coupler, simply grab the coupler handle, squeeze the trigger and lift up. With handle raised, lower the coupler down onto the hitch ball. The indicator graphic on the left side of the coupler shows if the coupler is engaged, the positive zone indicates that the coupler is secured, the negative zone indicates that the coupler is not secured.

For additional details on the coupler connect/disconnect, please watch GO tutorial videos on our website and/or YouTube channel.

Secure removable tailgate:

It is extremely important that the removable rear tailgate is secured to the bed platforms by using the 24" long velcro strap, to prevent damage while traveling. Wrap the velcro strap around the bed platforms and the tailgate and secure, before driving.

Secure ring grip pins:

Before traveling, be sure all (4) ring grip pins are inserted into the proper locations on the rack, (note: by raising the lift system very slightly, you can further lock them into position).

For additional details on the coupler connect/disconnect, please watch GO tutorial videos on sylvansport.com/go-owners, or our YouTube channel.

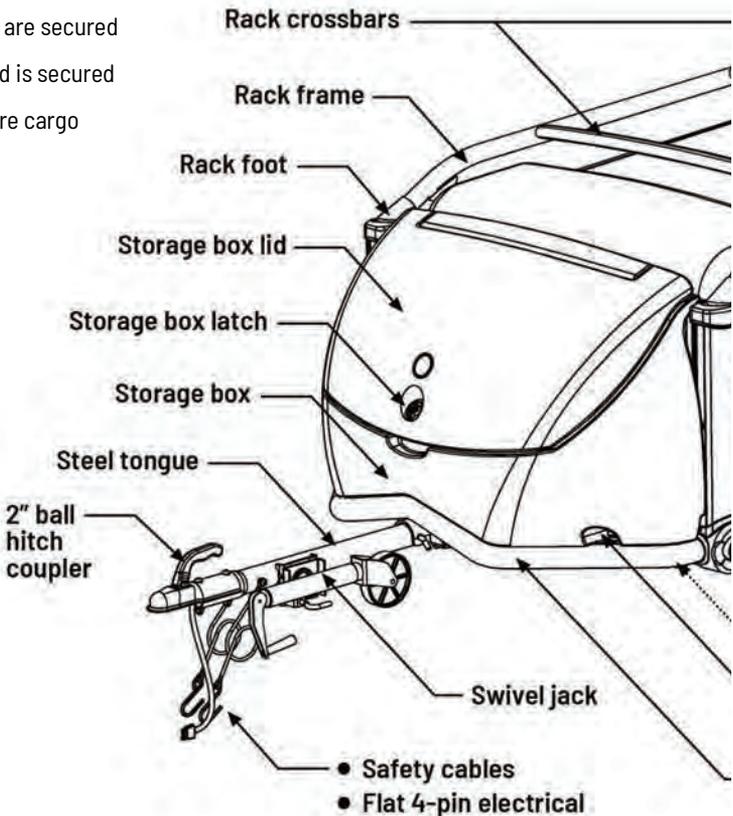
Travel mode - System diagram

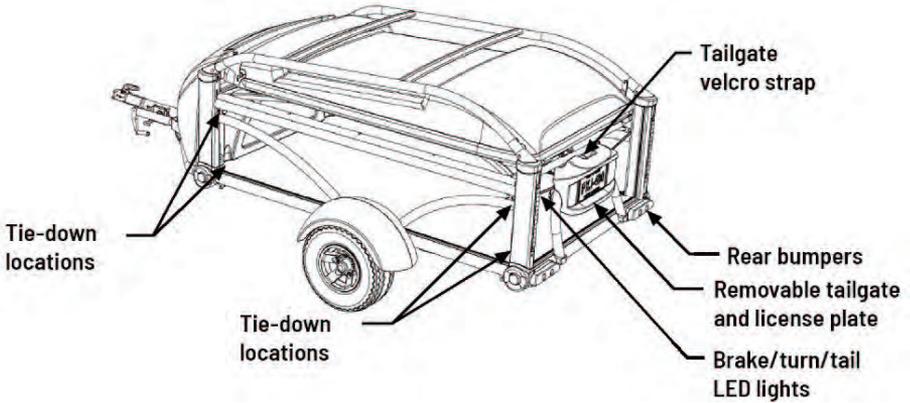
Travel mode is the fully compacted position of your GO.

- Total capacity of the GO is 1650 lbs.
- Max. carrying capacity of the deck is 810 lbs.
- Rack capacity is 165 lbs. GO total max. load capacity is 810 lbs.

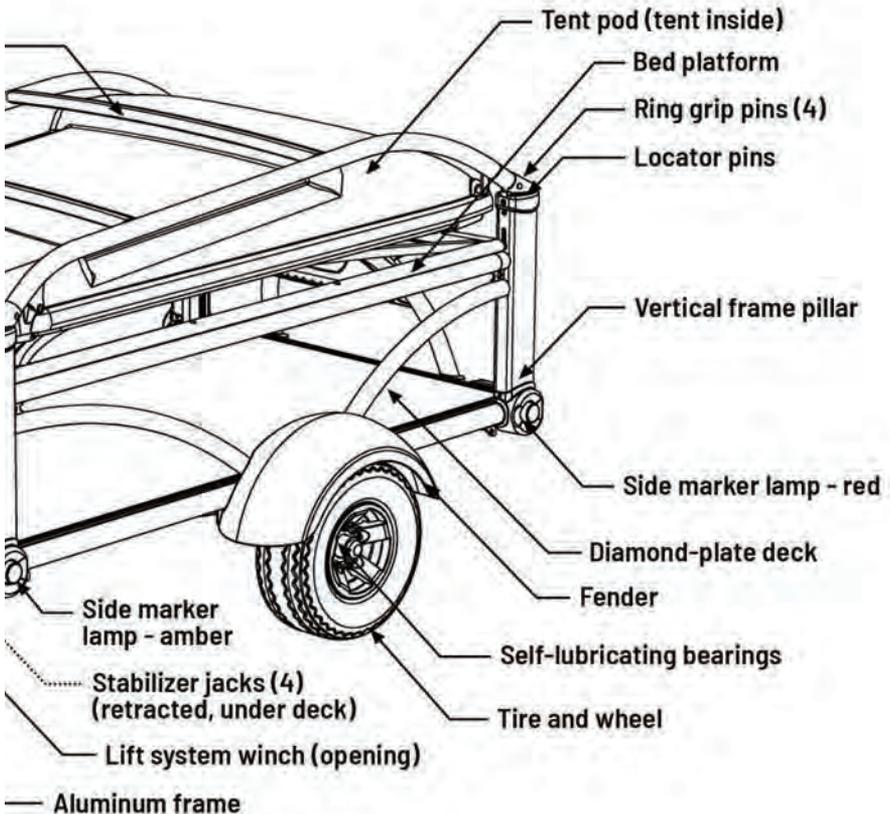
Before moving, it is very important to be sure:

- Stabilizer jacks are retracted underneath deck
- Swivel jack is rotated into horizontal position
- Coupler and safety cables are properly connected to tow vehicle
- Flat 4-pin electrical plug is connected to tow vehicle
- Tailgate is up and strapped securely with 24" velcro strap
- Be sure all lights are functioning
- Ring grip pins are secured
- Storage box lid is secured
- Properly secure cargo





**Note: Additional tie-down options can be achieved by securing to the lip, on the underside of the frame.*



Transport mode - Systems overview

Safe operation in Transport mode requires an understanding of:

- Loading the deck
- Control-tilt deck operation
- Lateral stabilization - Ratchet straps
- Securing tailgate/step
- Removal of rack and tent pod assembly

Loading the deck:

The GO offers several ways to load the deck. You can load bikes and boats without the use of the control-tilt feature, or you can use the control-tilt feature to drive motorcycles, ATVs, ride-on mowers and more on board. To load bikes and boats, be sure the GO is either secured to your tow vehicle hitch, or use the rear stabilizer jacks to prevent the GO from tipping back as you load. Carefully load and secure boats and bikes and make sure rack and tent pod assembly are lowered and secured as well as the tailgate. For loading vehicles using the control-tilt feature, see below. You can also choose to use ramps to use larger items. Follow the ramp manufacturers instructions for proper use.

Control-tilt deck operation:

To load a motorcycle, ATV, ride-on mower or more - GO has built-in loading ramp capability. Be sure the vehicle to load does not exceed 810 lbs. and will fit on the 7' long x 4' wide x 4' high* deck.

1. Raise the rack and tent pod assembly up to it's full maximum height. **Be careful not to over extend. Stop raising when you see the indicator mark on lift tube.**
2. Remove the tailgate.
3. Pull the control-tilt set pin and set aside.
4. Lift up on the front of the GO frame tubing, underneath the storage box
5. Once fully raised, push or ride on the vehicle you are loading, the deck will begin to drop back down once the weight is past the axle.
6. When deck returns to level, replace control-tilt set pin.
7. Secure your vehicle load with appropriate straps, using the multiple tie-down location options.
8. Lower the rack and tent pod assembly on to the locator pins and
9. secure the rack and tent pod assembly with the 4 ring grip pins.

* To increase available deck height, SylvanSport offers a 4.5" deck height extension kit which can be purchased on the SylvanSport website.

Lateral stabilization - Ratchet straps:

To provide lateral stabilization when in Transport mode, use the four ratchet straps. Attach ratchet straps to the locations shown in the Transport mode system diagram. Once connected, tighten all four straps to create a cross-brace. **Do not over-tighten.**

Securing tailgate/step:

The removable tailgate/step is designed to secure items on the deck while in Travel mode and in Transport mode, as well as to hold the GO license plate. In Transport mode, use the included bungee strap to secure tailgate/step as shown in the Transport mode system diagram. The bungee allows for some flexibility, if items being transported exceed the length of the deck. The tailgate/step is easily removable. To remove tailgate/step disconnect the electrical connection and pull the tailgate/step removal pins and set aside.

Removal of rack and tent pod assembly:

There are two recommended methods for removing the rack and tent pod assembly. The assembly is designed to separate from the lift system, with a tool-free, easy operation. The weight of the rack and tent pod assembly is approx. 120 lbs, so care should be taken to avoid strain or breakage.

A hoist system, like those used for garage canoe storage is a convenient system and can be managed by one person.

1. Attach straps to underside of rack and tent pod assembly and secure.
2. Lower the lift system, using the winch crank handle by two counter-clockwise revolutions.
3. Give a twist at the top of each lift tube assembly. The lift tube assembly should drop slightly at each corner.
4. Continue to lower the lift system, using the winch crank handle all the way.

A second method is to place a person at each corner, disconnect the rack and tent pod assembly (as described above) and set aside.

For additional details on the rack and tent pod assembly removal, please visit sylvansport.com/go-owners, or our YouTube channel.



Deck tilted to load ATV.



Tool-free removal of lift tubes from rack foot and locator pins.

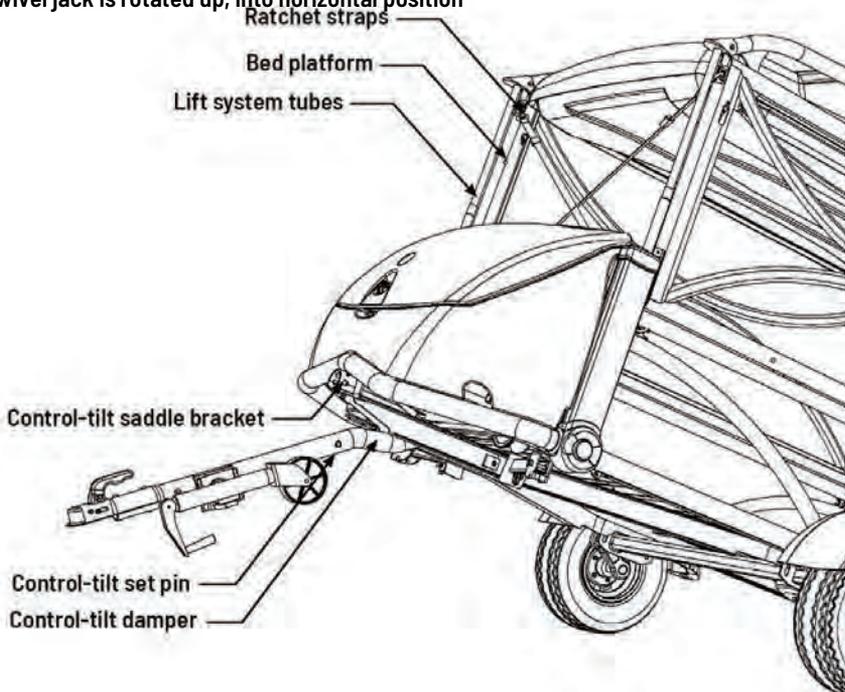
Transport mode – System diagram

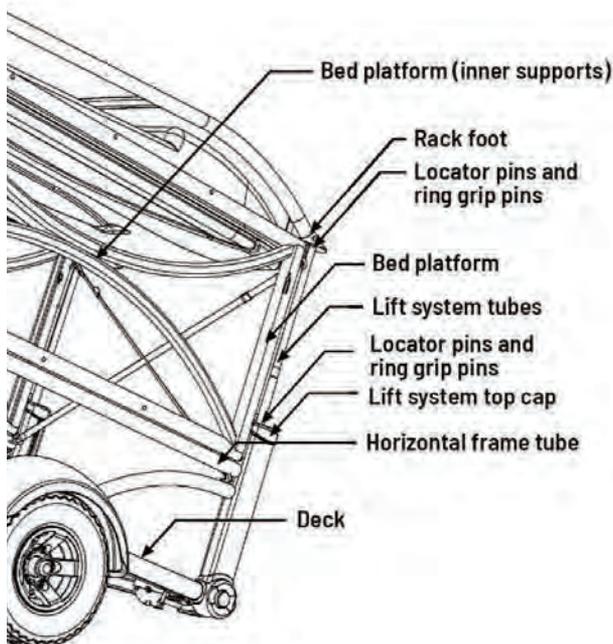
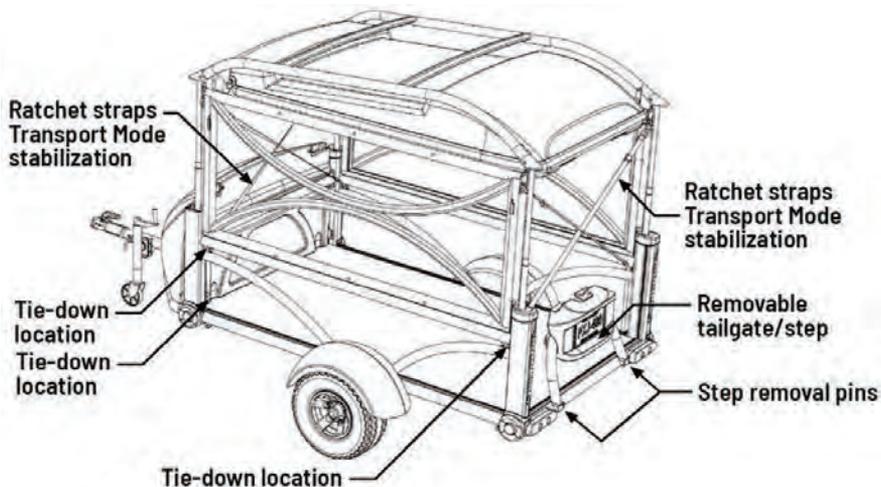
Transport mode enables you to transport loads that are too large to safely move in Travel mode. By raising the two bed platforms to the vertical position, locking the frame down and securing it with straps, you can safely load up to 810 lbs. of gear on the deck. To load a vehicle onto the deck:

1. **Make sure the GO is properly connected to the tow vehicle.**
2. Remove the control-tilt set pin.
3. push down on the rear bumper to tilt the bed for loading.
4. Remove the tailgate, if necessary, to provide room for the vehicle. When finished, the deck should return to level and the set pin should be replaced. Be certain to check with your state regulations regarding loads that extend beyond your trailer.

Before moving, make sure:

- Control-tilt set pin is secured
- (4) locator pins are securely engaged
- (8) ring grip pins are secured
- (4) ratchet straps are connected and tightened
- (4) stabilizer jacks are retracted underneath the deck
- Swivel jack is rotated up, into horizontal position





Camping mode - Systems overview

Camping mode provides a spacious, elevated, waterproof tent that sets up fast, with multiple comfy dining and sleeping options. Configurable components allow you to quickly switch interior setups for dining, sleeping, and playing that suits the moment.

- (2) Single beds
- (2) Single beds with shelf
- (2) Single beds with table
- (2) Single beds with table and shelf
- (2) Single beds with table and bench
- King-and-a-half sized bed



(2) Single beds:

GO accommodates at least two sleeping campers comfortably on the bed platforms. Remove and locate the bed panel packs (mounted to the pod bottom frame), add the larger mattresses and you are all set up. In addition, you have the ability to sleep a third camper on the floor area.



(2) Single beds with shelf:

If you would like to add a shelf between the two beds, remove one of the bed/table panels from the overhead storage area. Lay the panel sideways between the two bed frames so the flanges seat securely and slide to the front, up against the pod bottom frame.



(2) Single beds with table:

To create a table with bench seating on two sides, remove one of the bed/table panels from the overhead storage area. Place one end on the pod bottom frame bar and hook the other end to a ratchet strap. Ratchet strap connects to a loop at the top of the pod bottom frame. Using the threaded knob provided, secure the table to the pod bottom frame.



(2) Single beds with table and shelf:

To add a shelf underneath the table, remove the second bed/table panel from the overhead storage area. Lay the panel sideways between the two bed frames so the flanges seat securely and slide to the front, up against the pod bottom wall.



(2) Single beds with table and bench:

To add a third bench seat at the rear end of the table, remove the second bed/table panel from the overhead storage area. Lay the panel sideways between the two bed frames so the flanges seat securely and slide to the rear, as close to the door as possible.



(2) King-and-a-half sized bed:

To create a 10 1/2' x 7' sleeping area, remove both bed/table panels from the overhead storage area. Lay both panels sideways between the two bed frames so the flanges seat securely and slide both forward, up against the pod bottom wall. Place two smaller mattresses on panels to complete a full king-and-a-half sized bed.



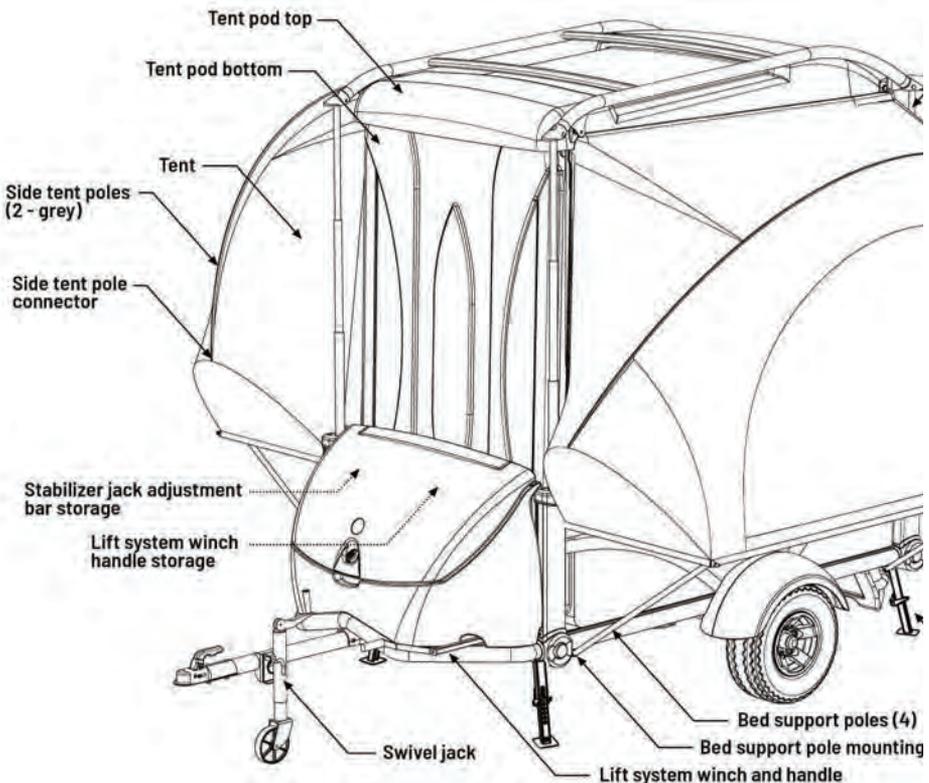
Completed king-and-a-half sized bed, with mattresses in place

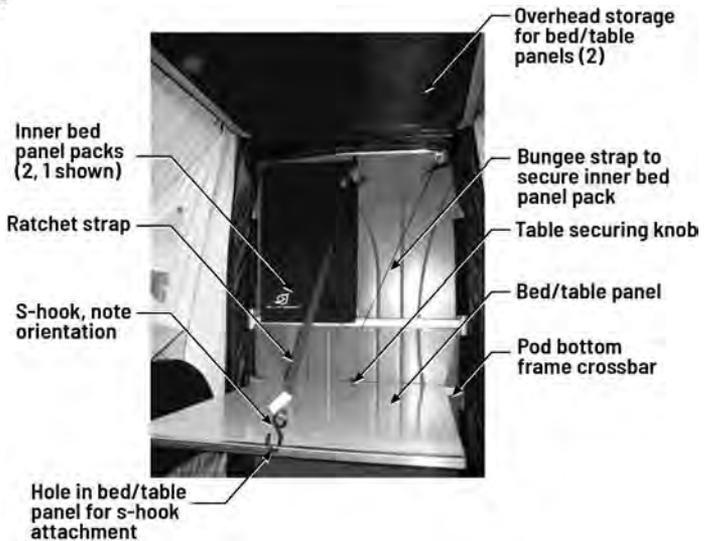
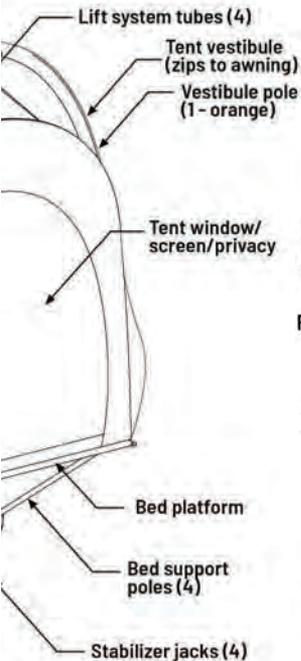
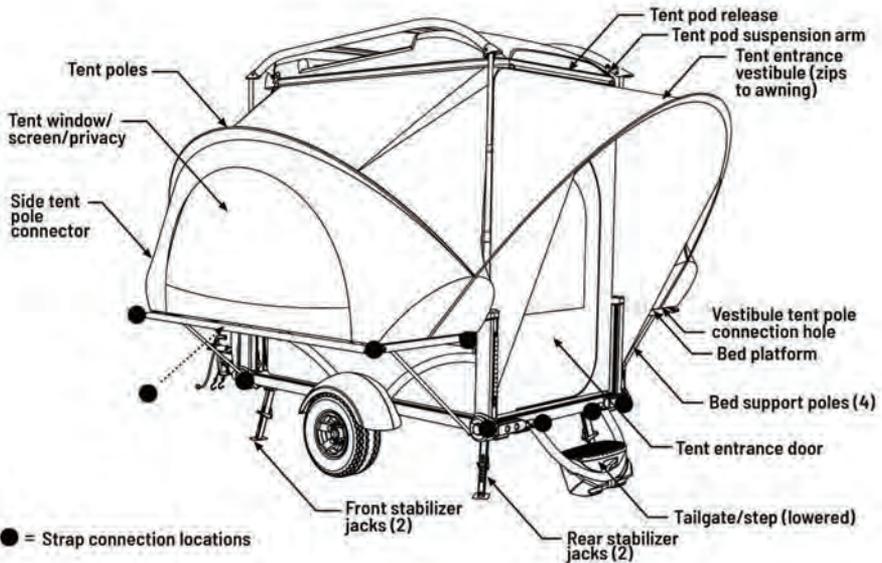
Camping mode - System diagram

Camping mode enables you to quickly set-up a roomy, comfortable tent structure to enjoy when you reach your destination. By raising the lift system, unfolding the bed platforms, unfurling the tent and connecting the tent poles, you are ready to camp.

Before doing any set-up, be sure:

- GO is positioned on a level surface
- Wheel chocks are placed in front of and behind at least one of the wheels
- Stabilizer jacks are lowered, before entering the tent
- Swivel jack is lowered (if disengaging from tow vehicle)



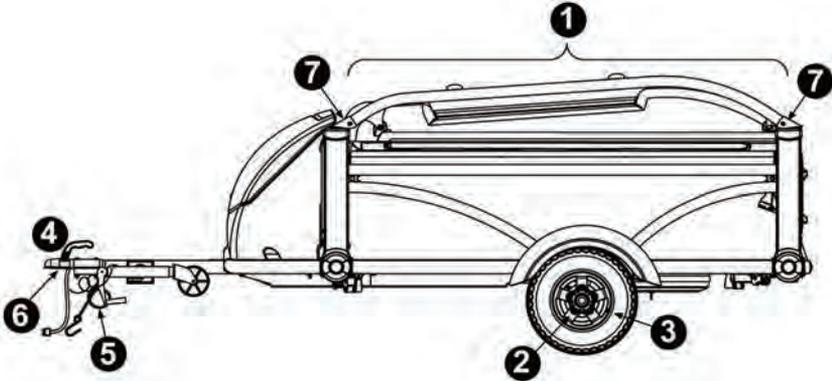


brackets (4)

Section 1: Pre-trip preparations

Preparation overview

Before leaving on your first trip with your GO, **read the information in this manual very carefully**. After reading through the manual, run through the following checklist at least once. (If you need to reference any of the sections to help you along the way, there is an overview at the beginning of each section designed to give you a quick refresher.)



Pre-trip checklist

- 1. Loading:** Properly load and secure your GO by carefully and evenly distributing the weight, properly following rack accessory equipment (kayak, bike, storage) guidelines, and not exceeding the overall weight capacity. (see *Towing guidelines*)
- 2. Wheel lug nuts:** Check the torque on your wheels before your first trip, 50-75 ft lbs. Re-check them at 250+/- mile intervals, to be sure they remain secure. (see *Suspension system*)
- 3. Tire inflation and bearings:** Tires should be inflated to 50 psi cold. Refer to tire pressure chart, located on the tongue. To help insure that you don't run into premature or uneven tire wear **always check the tire pressure before heading out on the road**. Check the bearings on each wheel, the seals should be intact and no grease should be visibly escaping (see *Suspension system*).
- 4. Trailer coupler:** Do a visual check to make sure the trailer coupler is securely latched to the tow vehicle ball hitch and the indicator marker is in the "green" section. (see *Towing guidelines*)



Do NOT climb on or get inside either of the plastic storage boxes. **Suffocation can occur if a person is locked inside a storage box.** Damage can occur if weight is placed on top of boxes.

5. **Safety cables:** Check that safety cables have been attached to your tow vehicle. Cables should criss-cross beneath the tongue/drawbar. (see *Chassis system*)
6. **Electrical:** Attach the 4-pin connector to the tow vehicle's mating electrical outlet. Check to see that all camping trailer lights are functioning properly. (see *Electrical system*)
7. **Latches and pins:** Check the locating pins, securing pins, storage box latch and tent pod latches to be sure they are all properly fastened and locked. (see *Set-up instructions*)

Tool kit

Before leaving on your first trip it is a very good idea to put together your own toolkit that contains the following items:

1. 3/4" lug wrench or 3/4" socket (for lug nuts)
2. Scissor jack (or use the go stabilizer jacks if necessary)
3. Socket set with metric sockets (10, 13 and 17mm)
4. Tire pressure gauge
5. Phillips head screwdriver
6. Flat head screwdriver
7. Small level
8. Pliers
9. Adjustable wrench (1" standard)
10. Metric hex set (4, 5 and 6mm)
11. Spare key to storage box
12. Electrical tape
13. Duct tape
14. Repair kits for tent and mattress pads
15. Rags and gloves

* IMPORTANT

Be sure to take the toolkit and manual with you on every trip. If a problem arises on a trip, it is very likely you will be able to trouble-shoot and repair it enough to return home.

* NOTE

It is advised to carry a tool kit while travelling with a GO. Please see above list for more information.

Section 2. Towing guidelines

Towing overview

The SylvanSport GO is a remarkably light and well handling camping trailer. GO was designed to be very friendly to first-time towers. There are some things you must know and practice in order to ensure an enjoyable experience and avoid problems. The basic items to consider are:

1. Know the weight of your GO before it is loaded and after.
2. Qualify your tow vehicle to be sure it is capable of carrying the load.
3. Prepare your tow vehicle with a hitch system and electrical system. 1-1/4" or 2" (preferable) receiver hitch, 2" ball, flat 4-pin electrical.
4. Learn and practice the basics of driving with a trailer.

Determining the weight of GO camping trailer (before and after loading):

The GO camper weighs 840 lbs when empty. The **gross vehicle weight rating (GVWR)**, or **gross vehicle mass (GVM)** is the maximum operating weight/mass of a vehicle as specified by the manufacturer. The GO is rated to 1650 lbs. GVWR. The load capacity is the GVWR less the trailer weight. The GO's maximum load capacity is, thus, 810 lbs. Maximum rack capacity is 165 lbs.

Always be aware of how much you are loading on your GO camper. It is unsafe to exceed the GVWR of any vehicle.

Qualifying your tow vehicle:

First and foremost, you must know if your vehicle can haul the load. It is extremely important that you **find out what your tow vehicle towing capacity is**. You can usually find out what the towing capacity of your vehicle is through several sources. The vehicle owners manual, the vehicle manufacturer website, or calling a dealership are several good ways to determine this. Once you know the weight capacity of your tow vehicle it is easy to determine how much additional gear you can load onto your GO camping trailer.



It is essential that you determine the max. tow rating your vehicle can handle (GVWR) and that you do not exceed that amount when the GO is fully loaded.

Preparing your tow vehicle:

There are two essential areas that need to be addressed in order to prepare your vehicle to tow your GO camping trailer, the hitch system and the electrical system. Trailer hitches and electrical systems can be done either by yourself or they can be done professionally by a third party service. This manual will not provide information on how to install either and suggests that you have it done professionally by a certified mechanic or other approved service person.



It is extremely important that the hitch and the electrical system are properly installed to ensure safety and functionality of your GO.



Be certain to check with your state regulations regarding loads that extend beyond your trailer.

Hitch:

Your GO camping trailer is lightweight and falls into the category of a "light-duty Class 1" trailer. The GO coupler fits onto a standard 2" ball. When choosing your 2" ball and receiver hitch, confirm that they are capable of carrying the weight of the loaded GO and that it is designed to fit onto your tow vehicle. The GO's tongue weight is approx. 85lbs. The manufacturer or dealer can usually provide all that information on their website, on the phone, or in person.

(See Chassis system for more in-depth information on the hitch and coupler)

Electrical:

GO is equipped with an advanced lighting system. Large LED brake/stop/turn lights are located on the rear pillars. Round, amber lights are located at the base of the pillars on the front sides, and red lights are located on the back sides. There is a license plate light that is attached to the rear step and is detachable with a quick-connect plug.

The whole system is connected to a standard flat 4-pin connector. In order to connect to your tow vehicle, the proper installation of a compatible electrical system must be made. We do not provide installation instructions in this manual.

(See Electrical system for more in-depth information on the system)

Basic driving and towing information:

The GO camping trailer was designed to be extremely easy for the first time tower. To quickly set-up, use this simple checklist.

Towing checklist:

1. **Hitch receiver:** The GO coupler is designed to fit onto a 2" ball. Make sure that is what you have. Make sure the ball is tight and that a proper engagement has been made. The handle will drop and the indicator will show a "+" symbol when proper engagement has been made.
2. **Electrical connection:** Check the connection to the tow vehicle to ensure a tight fit. Check the lights to make sure they are functioning properly (including brakes and turn signals). Make sure the cable is not close to or dragging on the ground.
3. **Safety cables:** Connect safety cables properly by crossing them under the trailer tongue and fastening them to the tow vehicle chassis or hitch receiver. Make sure there is a positive connection and that the clip is fully engaged.
4. **Swivel jack:** Be sure the swivel jack has been raised to a position horizontal to the tongue and the spring clip is properly engaged, to lock it into position. Make sure the Swivel jack caster wheel is rotated away from the hitch, toward the back of the trailer.
5. **Stabilizer jacks:** Make sure all the corner stabilizer jacks are retracted (horizontal / parallel to the ground) and locked into traveling position.
6. **Latches, pins and velcro straps:** Walk around the GO and inspect the front storage box latch, the four ring grip pins on the rack/frame, the 24" velcro strap securing the tailgate and bed platforms, and the control-tilt set pin. **Make sure they are all secure.**
7. **Winch handle:** Securely stow winch handle into storage box lid
8. **Tire Inflation:** Make sure that your trailer tires are properly inflated.

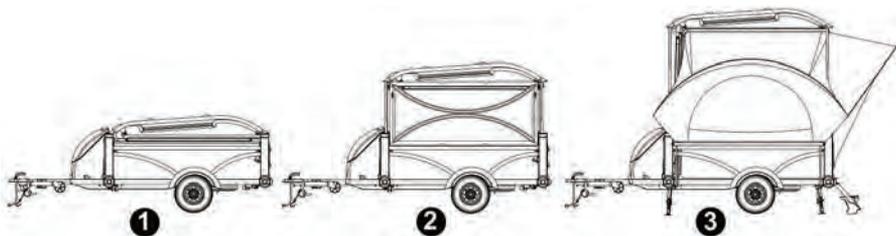
Keep in mind that careful attention should be paid to avoid damaging the GO, your car, or people. Drive on a low-traffic road and get the "feel" of your GO. Remember to allow plenty of room between your vehicle and those in front of you. Don't make sudden, jerky turns or stops. Practice making turns to see if you need to go wider than you are used to.

Once you are comfortable going forward, turning and braking, practice backing up. Backing should be done slowly to avoid jack-knifing the GO and damaging the hitch. Remember, when you are backing up, the trailer will move in the opposite direction you are turning the steering wheel. Have a friend help you by spotting the trailer movement.

Section 3. Set-up and take-down instructions

Set-up overview

The GO is very versatile and operates in three basic configurations:



1. Travel mode 2. Transport mode 3. Camping mode.

In Travel mode, the GO is in its fully compacted position. In this configuration there is ample space on the rack to carry bikes, kayaks, and any other gear your rack accessories can accommodate. Below the rack and tent pod assembly, there is an area (the deck) roughly 7' long x 4' wide by 17" tall to carry luggage, coolers, building materials, etc. In this configuration the bed platforms are folded inward, the tailgate is up, and the pins are set.

In Transport mode, the GO is capable of carrying large items, such as a motorcycle, ATV or ride-on mower, or multiple bicycles or kayaks. In this configuration, the lift system is partially raised and the bed platforms are raised to a vertical position. When loading vehicles (motorcycles, ATVs, ride-on mowers, which would typically require a loading ramp), pulling the set pin out of the tongue enables the trailer to control-tilt, allowing for an easy load with no ramps. The tailgate is easily removable and replaceable to give clearance while loading. Connecting and securing the ratchet straps, provides additional bracing. The tailgate can be replaced and secured, and inserting all the set pins finishes securing the GO for transit.

In Camping mode, gear is unloaded from the deck, ring grip pins are removed, and the lift system is fully raised. Bed platforms rotate outward and parallel with the ground. The tent is opened from the tent pod and drops down so the tent bottom sits on the deck. Tent set-up is simple, with three poles, and built-in hooks and straps. The interior can be set-up in multiple configurations, whether you're a solo camper or have a family of four.

Set-up instructions :

Travel mode (from Transport mode)

1. Remove the set pins and set aside.
2. Insert the winch handle into the winch opening and raise the lift system high enough to allow rotation of the bed platforms.
3. Raise the tailgate to its 'up' position, exposing the license plate. Make sure the tailgate hinge pins are secure and the electrical connector is fastened.
4. Lift and rotate the bed platforms inward, one at a time, taking care to lift over the steel locating pins on the top of the vertical frame pillars, and rest the platforms on the tailgate. (The order in which you rotate the bed platforms does not matter.)
5. Secure the 24" velcro strap to the tailgate and rear of the bed platforms, secure the shorter 18" velcro strap to front crossbar and front of the bed platforms.
6. Lower the lift system back down until the rack feet fit tightly onto the locating pins and the vertical frame pillar top cap.
7. Insert the ring grip pins back into the rack feet.
8. Do a quick inspection to ensure all pins, latches and connectors are secure.



* IMPORTANT

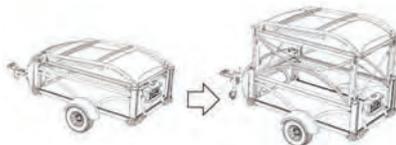
It is very important, when raising and lowering the lift system, to have the camping trailer on a level surface.

* IMPORTANT

It is very important that you check the storage box latch to ensure it is secured, then lock it.

Transport mode (from Travel mode) (and loading with the control-tilt deck feature)

1. Make sure you are parked on level ground.
2. Remove the ring grip pins from the rack feet.
3. Insert the winch handle into the winch opening and raise the lift system high enough to allow rotation of the bed platforms to a vertical position.
4. One at a time, rotate the bed platforms up to a vertical position, then gently drop down onto the locating pins on the top of the vertical frame pillars.
5. Lower the lift system back down until it sits squarely on the locating pins on the top of the bed platforms. Some care may be needed to guide the rack onto the locating pins.



6. Insert the ring grip pins into the small holes located at the ring grip pin locations (4 total, 2 per side).
7. If you have a heavy vehicle to load, which requires the trailer to be tilted, start by making sure the four corner stabilizer jacks are raised. If you need to remove the tailgate, do so at this time.
8. Pull and remove the tongue set pin (located just below the front of the storage box) and allow the GO to begin tilting backward. You may need to help get it started with a push on the back. It may be necessary to adjust the weight of gear in the front storage box to allow the GO to tilt properly.
9. Push or drive the vehicle onto the diamond plate deck. (If the vehicle being loaded exceeds 48" high, you may need the 4.5" deck height extension kit, available on the SylvanSport website). As the weight travels over center of the axle, the trailer should begin to drop back down. Once the tongue has nested into the control-tilt saddle bracket, **REPLACE THE TONGUE SET PIN.**
10. Secure your payload with adequate tie-down straps. The GO has several built in tie-down options. You can also lash to the underside of the frame, as necessary.
11. For lateral stability while traveling, attach the (4) ratchet straps to the front and rear and tighten securely. **DO NOT OVER TIGHTEN**
12. Raise (or replace) the tailgate, reconnect the electrical and secure the tailgate strap to both sides of the main frame.
13. Do a quick inspection to ensure all pins, latches, and connectors are secure.

Note: Any time you are loading, it is best to keep the GO attached to the tow vehicle. The GO must be attached to the tow vehicle when using the control-tilt system.

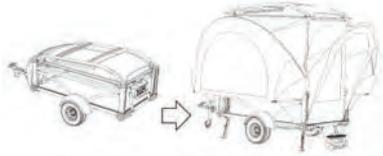


It is extremely important that the payload on the GO is securely fastened to prevent shifting which could cause damage or an accident.



Be careful of shifting weight of any cargo on the deck. **DO NOT TILT THE GO WITH LOADS ATTACHED TO THE RACK.**

Camping mode (from Travel mode)



1. Park the GO on a level surface to ensure the lift system will operate smoothly, and to prevent difficulty in sleeping. Tip: Use a small level to get the deck as level as possible.
2. At the corners, beneath the deck, are the corner stabilizer jacks. Drop the jacks and use the stabilizer jack adjustment bar to “fine tune” your leveling position.
3. **Remove the 4 ring grip pins** from the rack feet, if attached.
4. Remove both Velcro straps from bed platforms, (18” front and 24” rear).
5. Insert the winch handle (stored in the storage box lid) into the winch opening (the “mouse-hole” under the storage box) and raise the lift system to its fully raised position. The lift tubes closest to the winch have an indicator on them which will tell you when you are fully raised. **Do not exceed this height or you can seriously damage your lift system.**
6. Insert the bed support poles into the key-slot of the support mounting brackets, on the bottom of the main frame. Turn the bed support poles to lock them in and prevent them from backing out.
7. While standing centered to the GO deck, lift and rotate the bed platforms outward and down until parallel to the ground, being careful not to hit the locating pins as you rotate.
8. Line up bed support pole tips with key-slot in the bed platforms and turn them to secure. This will lock your bed platforms into a rigid position.
9. Drop the tailgate down onto the ground, to function as your step into the camping trailer. Using the step, stand on the back of the GO and reach up to the tent pod release latch. Give the latch a gentle pull downward and the tent pod bottom will release and begin a controlled drop.
10. Step down and walk the tent pod bottom toward the front of the GO. The tent will unfurl as you push forward. Lower the lift system enough to lock the tent pod bottom into secure position, then turn back counterclockwise one click - to re-engage the lift system clutch.
11. If you have a GO deck pad, place it on the deck, before setting up tent.
12. Gently unfold the tent and pull toward the outside corners of the bed platforms. Attach all straps and plastic hooks at bed platform corners, at base of frame rear pillars, at front of deck, and at rear lift system tubes as shown in *System drawing: Camping mode*.
13. Remove the tent poles and click together to form three separate tent poles. The two shorter grey ones (with the “spike” ends) are for the sides, the longer orange one is for the vestibule. Feed the side tent poles through the sleeves and into the pole connector grommets. Feed the vestibule pole through the vestibule sleeve and into the bed support frame holes.



Grey poles attach to connector grommets.



Orange pole attaches to bed support hole.

14. Step inside and remove bed panel packs from their secured position on the front wall of the tent and unfold. Drop each one into the reveal in the bed platform base, so it fits snugly and does not move around.
15. The air mattresses (2" standard, 4" Cloud layer with Big and All Out packages) and bed/table panels are stored overhead and in the storage box. To access them, unzip the overhead zipper in the mesh roof. The mattresses are above the bed/table panels. You can either leave them there if you choose not to use them, or you can take down one or two, since the camping trailer has several interior configuration options.

For the full description of the interior configurations, see the **Camping mode - systems overview** section.



Two single beds.



Two single beds with shelf.



Two single beds with table.



Two single beds with table and shelf.



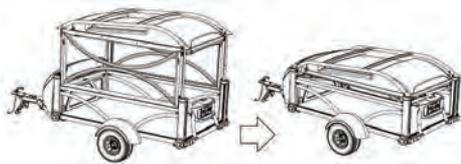
Two single beds with table and bench.



King and a half sized bed.



Panels are designed to be as lightweight and strong as possible. Do not jump on panels. Do not exceed 250 lbs. of weight per panel and do not puncture panel.

Take-down instructions :**Transport mode to Travel mode**

To return the GO to Travel mode from Transport mode, start by making sure you are parked on a level surface. Then follow these basic steps:

1. Remove the ring grip pins from the rack feet, so the lift system can raise and lower freely.
2. Remove all ratchet straps from the frame connection points.
3. Place the tailgate into raised position to receive the bed support panels and secure with straps.
4. Using the winch handle, raise the lift system approximately 6 inches.
5. Raise either of the bed support panels and rotate inward and down to rest on the tailgate. Repeat this step on the other bed support panel.
6. Lower the lift system to rest on the vertical frame pillar pins.
7. Replace the ring grip pins on all four rack feet to secure.
8. Be sure the velcro tailgate strap is tight and secure.

Note: Be sure not to misplace the extra ring grip pins.

Camping mode to Travel mode

To return the GO to Travel mode from Camping mode, start by making sure you are parked on a level surface. Then follow these basic steps:



1. Inside - remove the two bed panel packs and fold. Place them into front wall recess and secure with the bungee strap provided.
2. Unzip the overhead screen access panel, rotate the overhead tent pod frame down, and place the bed/table panels on locating pin, secure with clip, rotate back up and into storage position.
3. Outside - detach all connection straps for the tent.
4. Carefully remove the three aluminum shock poles from the tent sleeves, fold and stow in their bag and place in the storage box.
5. Using the winch handle, raise the lift system (approx.) 1 turn to free the tent pod bottom.
6. Pull the tent pod bottom toward the back of the GO to a diagonal position and begin to **carefully gather up the tent**.
7. Gently stuff the tent into the bottom of the tent pod, taking care not to damage or rip the fabric. Fold the "half-moon" end panels carefully inward as well, **taking care not to bend, pinch or damage the poles when closing tent pod**. Continue raising the tent pod bottom and stuffing the tent until you are able to close and latch the tent pod top and bottom together (you should hear two clicks). **Note: you may need to lower the lift system to help with your reach**.
8. Place the tailgate into raised position to receive the bed support panels.
9. Raise either of the bed support panels and rotate inward and down to rest on the tailgate; repeat with other bed support panel.
- 10. Secure tailgate and bed support panels with velcro straps.**
11. Lower the lift system to rest on the vertical frame pillar pins (watch fingers as rack meets corner pillars). Once the tent pod frame is properly seated, turn the crank handle counter-clockwise one click, to re-engage the clutch.
12. Replace the ring grip pins on all four rack feet.

* IMPORTANT

The lift system requires that the GO camping trailer be parked on a relatively flat surface. Some care should be taken when choosing a campsite, to position the camping trailer level.

Section 4. Suspension system

Suspension system overview

The GO camping trailer suspension consists of the torsion axle with self-lubricating bearing protectors, custom alloy wheels, high-flotation tires and a spare tire/wheel mounted under the deck (except on GO base package).

Tires and wheels

The GO camping trailer uses 20.5x8.0-10 (205-65-10) bias-ply high flotation tires and an aluminum alloy wheel with a five-bolt pattern. To mount a wheel, push the wheel on the hub and using your socket wrench, tighten the wheel nuts just enough to hold the wheel snugly. Work in a criss cross pattern, tightening the nut that is almost directly opposite from the nut that you just tightened (see diagram below). This will ensure that the stress is applied to the wheel evenly as the or bolts are tightened. Then fully torque lug nuts, using the same pattern, to 75 ft.-lb. torque. Proper inflation should be maintained. (See the VIN label on tongue for proper inflation.) Check tire wear occasionally to avoid getting a flat. Wheels are secured using 1/2" - 20 thread lug-nuts.

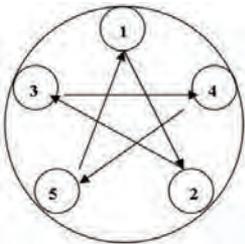
Spare tire

The GO camping trailer is equipped with a spare tire mounted under the deck in the rear (except on GO base package). To remove the spare tire, undo the two retention bolts and remove from mounting bracket. Remove the flat tire/wheel and replace with spare. Although the spare is a normal, high-speed trailer tire and wheel assembly, it is not recommended to travel far with the spare tire. Repair the tire and replace the spare as quickly as possible.

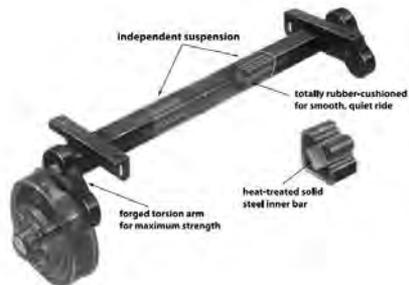
Torsion axle

The GO camping trailer comes equipped with a sophisticated torsion axle system. A smoother ride, independent wheel suspension, less impact on components and cargo are all advantages to this suspension system. The GO camping trailer torsion axle requires no maintenance other than lubrication through the self-lubricating wheel bearings.

Note: Be sure to repack and seal bearings every 10,000 - 12,000 miles.



5 bolt wheel tightening pattern.



Torsion axle suspension system.

The lug nuts, used to attached your wheels to your axle, should be checked at 50 miles and again at 200 miles when your GO is new. After that, it is advised you check your lug nuts prior to every trip and every 250 miles. **Failure to do this could cause wheel loss and an accident.**

Self-lubricating wheel bearings

The GO camping trailer comes equipped with Dexter brand, self-lubricating wheel bearings. **Use standard #2 axle grease.** Remove the black dust cap, attach manual grease gun to grease fitting, slowly inject grease while rotating wheel until excess is expelled around perimeter of recess. Wipe off the excess grease and replace cap.

Maintenance

Maintenance on the suspension system includes visual inspection and lubrication. When visually inspecting the system, check to make sure the tires appear to be fully and evenly inflated to each other. Also be sure the tread hasn't worn to an unsafe level. The self-lubricating wheel bearings should be properly filled with grease and should be inspected, repacked and sealed every 10,000 - 12,000 miles.

The spare tire should also be inflated to ensure it is useable in case of emergency.



* IMPORTANT

Be sure tires are properly inflated and tire tread is not worn excessively.

! CAUTION

The GO is designed to use 20.5x8.0-10 tires. Use of tires other than this size is not recommended and may void any warranties.

Section 5. Lift system

Lift system overview

The GO lift system is designed to quickly allow you to raise and lower the GO from Travel mode to Transport mode and to Camping mode and back down again, with the simple turning of a handle. The lift system uses a winch-driven cable drive that raises and lowers telescoping tubes out of the four vertical corner posts simultaneously.

Winch and winch handle

The heart of the lift system is the winch. The winch is located under the driver's side of the front storage box. Access to the winch is through the "mouse hole" opening at the bottom of the storage box. The winch handle is stored in the front storage box lid. To raise the lift system, remove the winch handle from the storage box lid, insert it into the receiver on the winch and crank clockwise to raise, counter-clockwise to lower. When not in use, return winch handle to storage box lid clips.



Winch receiver hole, underneath storage box.



Winch and cable system.

Main lift tube housing

The lift pushrods are housed in the main lift tube housing, located under the deck, in the middle of the GO camping trailer. Care should be taken to ensure the system is properly lubricated. See the lift system maintenance section for details.

Telescoping lift tubes

The telescoping lift tubes are located in the four corners of the frame. They rise out of the vertical frame pillars simultaneously and raise and lower the rack and tent pod assembly. It is important to be sure the GO is parked on a level surface prior to raising and lowering the lift system. When raising the system up for Transport mode, simply raise the system high enough for the outer bed panels to be rotated up into their vertical position. When raising the system up to Camping mode, keep cranking the winch handle until you see the indicator mark.

⚠ CAUTION

Do not raise the lift system past the indicator mark on the lift tube or possible damage may occur.

⚠ CAUTION

Do not lower the lift system past the point of resistance. As soon as you feel slack, STOP LOWERING the lift system.

* IMPORTANT

The lift system requires that the GO be parked on a relatively flat surface. Care should be taken when choosing a campsite, to position the GO level.

Maintenance

Maintenance on the lift system includes visual inspection and lubrication. Make sure the cables are all running through their pulleys and holes correctly and that they aren't worn excessively. Proper lubrication of the lift tube main housing should be done by using standard #2 axle grease. Attach the grease gun to the standard fitting on the housing and fill until slight overflow occurs.

- Lift tube main housing lubrication: Frequency of lubrication depends on usage of the GO. Average use = once every twelve months, more frequent use = once every six months. Raise the lift system fully (stop at the indicator marks). Slowly inject 3 squirts of grease in one of the 2 grease fittings on main housing, as the lift system is slowly lowered. Repeat the process by injecting 3 squirts of grease in the other grease fitting on the main housing.
- Inspect all cables and cable pulleys.
- Spray lubricant (dry silicon spray) on lift tubes. Wipe off excess with clean, lint-free rag. Do not use any grease of any kind on the lift tubes.



Grease fitting locations.

Section 6. Rack and tent pod assembly

Rack and tent pod assembly overview

The rack and tent pod assembly is attached to the top of the four telescoping lift tubes and is designed to disconnect simply, with no tools! The rack enables you to attach a large assortment of toys, racks, accessories and components to your GO camping trailer. The rack system is designed to be compatible with most of the major rack manufacturers components.

Loading and disconnecting the rack and tent pod assembly

The rack is designed to carry bikes, kayaks, boats, storage boxes, and more. Always follow the manufacturers' instructions when attaching various rack accessories from the rack manufacturers. *If you have any questions regarding installation, call us at (828) 393-4927 or email info@sylvansport.com*

The rack and tent pod assembly is designed to be easily removed, without the need for tools, to give you a true open-top utility trailer. There are two basic methods for removing the rack system: manually or with use of a hoist system, such as a canoe or kayak lift in your garage. *For thorough details on how to use these methods, contact SylvanSport customer service at (828) 393-4927, for a technical bulletin.*

The bed platforms are also designed for easy removal. By inserting a flathead screwdriver into the bed support rotation slot, you can easily remove the spring-loaded bed support rotation pin. *For more information please contact SylvanSport customer service at (828) 393-4927.*

Maintenance

Maintenance on the rack and tent pod assembly should only require a visual inspection. When inspecting the system, check to make sure that all the parts are not damaged or bent and that all the hardware is present and properly tightened.



Front connection - Rack to tent pod assembly.



Tent pod assembly (rear) suspension arm.

Section 7. Tent System

Tent system overview

The GO tent system consists of the rip-stop polyester and nylon tent and lightweight aluminum poles. The tent is attached to the tent pod frame and deploys by opening the tent pod assembly, as described in **Section 3. Set-up and take-down instructions**. The tent system is designed to be a lightweight, easy to use shelter from rain, bugs, sun, wind, and temperature. It is not intended for shelter from severe storms, high winds (above 35 mph), heavy snow cover, or ice. In such conditions seek appropriate shelter (for example a house, cabin or building).

Tent deployment

The tent system is easy to set-up for one or two people. The step-by-step deployment can be found in **Section 3. Set-up and take-down instructions**. In general, the tent fabric is a light-weight polyester and care should be taken to avoid puncturing or tearing the fabric. Do not set-up too close to objects such as branches that could damage the tent. When unfolding the tent or folding it back into the tent pod, be cautious not to tear or puncture the fabric. Be sure the tent is “stuffed” completely inside the tent pod before closing, and avoid pinching the tent in the latches. SylvanSport offers accessory awnings that zip on to the vestibule.

For more information please visit sylvansport.com/go-owners, or our YouTube channel.



FLAMMABILITY WARNING: Keep all flame and heat sources away from the tent fabric. This tent is made with flame resistant fabric which meets CPAI-84 Specifications; however, it is **NOT FIREPROOF**.



CARBON MONOXIDE GAS WILL KILL YOU: Stoves, heaters, grills, lanterns, candles and other fuel-burning devices that burn propane, natural gas, charcoal, kerosene, coal or other fuels produce a toxic gas called carbon monoxide. **DO NOT USE STOVES, HEATERS GRILLS, LANTERNS, CANDLES OR OTHER FUEL-BURNING DEVICES INSIDE OR NEAR THE TENT.**

Tent poles

The tent poles are made of high-strength, lightweight aluminum and connected by weather-proof shock-cord for easy folding. When setting up your tent, simply connect your poles segments together until you have 3 connected poles: 2-short, 1-long. The 2 short poles will be inserted into the bed platform sleeves (2) and the 1 long pole will be inserted into the vestibule sleeve (1). There are also 4 small tent poles (“half-moon”) that are “permanently” mounted in the bed platform ends.

Be careful not to pinch or bend these poles.



Aluminum poles with shock cord.



Bed platform poles inserted into grommets.



“Half-moon” poles inserted in bed platform ends.



Vestibule pole inserted into frame hole.

Maintenance

Maintenance on the tent system requires a visual inspection of the tent and the poles. When inspecting the tent, be sure there are no tears or excessive wear and ensure stitching and grommets are intact. When inspecting the poles, be sure there are no sharp bends or broken shock-cord. ***If damage occurs and replacement parts are required, please contact SylvanSport by calling (828) 393-4927 or by visiting sylvansport.com***



SEVERE WEATHER HAZARD: In some climactic conditions (severe storms, high winds or heavy snow cover), the GO camping trailer may not be a sufficient shelter. In such circumstances, seek appropriate shelter: house, cabin or building.

Section 8. Electrical system

Electrical system overview

The GO electrical system consists of a flat 4-pin connector, the main cable, 2 amber side marker lamps (front), 2 red side marker lamps (rear), 2 rear stop/tail/turn lights and a license plate light, located in the removable tailgate and connected by a waterproof connector.

Preparing your tow vehicle

Your tow vehicle simply needs to be wired for a standard 4-pin trailer connection. This is typically done professionally at the time of your vehicle tow package installation. More information on this can be found in the *Section 2. Towing Guidelines (Electrical)* section.

Electrical access to GO interior

When an external power source from a campground or generator is available, you may run an extension cable from that source, to the interior of the GO. Simply run the cable between the Tent pod bottom and the tent, where the Velcro connection is located. Peel back a small patch and feed the cable through.



Electrical extension cord into GO from external power source

Maintenance

Maintenance on the electrical system should include frequent visual inspections, cleaning and the occasional replacement of lamp bulbs, should they fail. Be sure to keep the 4-pin connector off the ground, safe and clean.

Section 9. Frame

Frame overview

The GO frame is constructed from custom aluminum extrusions, making it very strong and light weight. The frame is assembled using a series of welded and bolted connections. The finish is a durable powder coated acrylic paint. *For more detailed information on the frame please visit sylvansport.com.*

Maintenance

Maintenance on the frame should include frequent visual inspections and cleaning.

- Inspect the frame from time to time and make sure there are no hairline cracks in the aluminum tubing or at the weld seams.
- Inspect the fasteners. It is possible that road vibration can loosen some fasteners over time. If detected early enough, they can be re-tightened and if necessary, a thread lock product can be applied to avoid future loosening.
- Inspect the T-slot nuts located under the side frames and make sure they are fully tightened.
- Inspect the plastic and rubber bumper components on the bed platforms, these help to reduce or eliminate any metal to metal contact when the bed platforms are lowered into Travel mode.
- Inspect the Tent pod suspension arms and be sure those fasteners are properly secured.
- Inspect the tent pod latches and make sure they are free of obstructions and functioning properly.
- Cleaning the aluminum frame - Rinse off the frame (along with the rest of the GO) with water from the hose. Clean the frame with standard car wash or dish detergent, diluted in a bucket, as you would with a car.
- For tough stains; the best cleaner we have found is an orange based product such as "Greased Lightning Blast."

Section 10. GO Maintenance

General maintenance overview

The GO is designed to give you years of trouble free enjoyment. However, proper care is required to reduce the likelihood of breakdowns, excessive wear and tear, or misplacement of critical components.

Cleaning:

Cleaning the GO camping trailer is similar to cleaning an automobile. Care should be taken to avoid using abrasive and corrosive materials and chemicals. Proper cleaning and storage of the tent will prolong its life.

- **Metal Parts:** When cleaning the painted metal parts, use a mild detergent soap (auto-wash or dish soap) and water, with a soft cloth or sponge.
- **Tent:** Your tent should be cleaned of all mud, loose dirt and debris when you return from your camping trip. Shake out any loose dirt, wipe the floor and fly clean with a sponge and water. Make sure the tent is completely dry before you pack it away. **A tent that is packed away while damp will develop mildew.** For a more thorough cleaning, hand wash your tent in a mild, non detergent soap and water solution. Do not soak your tent. Rinse thoroughly and allow to air dry out of direct sunlight. **Never machine wash or tumble dry your tent.**
- **Plastic and Rubber Parts:** The tires on the GO camping trailer are standard rubber tires and can be washed and treated the same as any automotive tire. The Injection molded parts (side marker lamp bezels, top caps and rear bumpers) are a thermoplastic elastomer and should only be cleaned with a mild detergent soap (auto-wash or dish soap) and water solution.

Long term storage and winterization:

A few notes on long term storage: Be sure all the fabric elements are dry, when storing for long periods to discourage mildew from growing. If you are storing outside, be sure to cover the GO. After long term storage, check all the components to be sure they are still in good condition and check the inflation of the tires as well. Rotate the wheels periodically to reduce tire degradation. Lubrication of the winch, bearings and coupler should be done according to instructions in the manual.

Obtaining service:

If you have a problem with your GO camping trailer, that cannot be addressed by information contained within this manual, please visit sylvansport.com.

To find the location of the service center near you or call us at (828) 393-4927 or email: service@sylvansport.com

Section 11. Fire safety

Fire safety overview

Interior: The GO, like any camping trailer or tent, is manufactured from materials that may be flammable. Great care should be taken to keep open flames away from areas of the tent that could be flammable: the tent, the bed panel sleeves, accessories, sleeping bags, etc. Most tents today are manufactured from flame-resistant fabric, but flame-resistant doesn't mean fireproof. It is always wise to follow a few simple rules:

- Never use candles in or near a tent
- Flammable liquids and liquefied petroleum gas cylinders should be kept outside
- Avoid oil burning appliances
- Always cook outside and away from the tent
- Do not smoke inside the tent
- Do not park close to a campfire area; enough space should be maintained to avoid sparks. Clear ground debris away from the tent perimeter so sparks can't ignite anything.
- Lighting should come from battery operated sources. If electric lights are used, keep hot bulbs away from anything flammable. We recommend using lighting that does not get hot, ie. LED lights.
- Only use heaters that are approved for use in tents.
- Keep any flammable source away from walls, sleeping bags, pillows and other contents inside the tent.
- It's a good idea to keep a fire extinguisher in each tent, and be sure all campers know how to operate them.
- Battery-powered smoke detectors provide an added measure of precaution.
- Consider an escape plan



FLAMMABILITY WARNING: Keep all flame and heat sources away from the tent fabric. This tent is made with flame resistant fabric which meets CPAI-84 Specifications; however, it is **NOT FIREPROOF.**

Section 12. Accessories

Overview

At SylvanSport we are constantly developing new accessories to make the GO as great an experience as possible. With a variety of GO enhancing products in the categories of furnishings, racks, power, maintenance and more, you are sure to find what you are looking for to make your camping experience as great as possible.



Please visit us at [sylvansport.com/go-accessories](https://www.sylvansport.com/go-accessories) to see the full range of SylvanSport camping and GO Accessories available.

Section 13. Troubleshooting and FAQ

Q: Why won't the tent pod assembly lower?

A: Make sure your GO is level. Twist the lift tubes to ensure they are not stuck together. If you feel little or no resistance in the crank handle as you lower, immediately stop turning the crank handle and give the tent pod assembly a shake. If it remains stuck, you may have a cable tangle.

PLEASE CAREFULLY REVIEW PAGE 48 AND 49 TO FULLY UNDERSTAND THE LIFT SYSTEM, CABLE TANGLES AND HOW BEST TO MANAGE ISSUES THAT MAY ARISE.

Q. What if my tires are severely worn?

A: The 20.5x8.0-10 (205-65-10, commonly used on some boat trailers) tires can be purchased at most tire suppliers, and mounted to the wheel by them or at a service station.

Q: What if my tires are wearing unevenly?

A: Check tire air pressure regularly, make sure they are always properly inflated. Do not travel with an unevenly distributed load (left to right). Long term storage can cause tire damage problems from sun (UV) weather damage or rot, from sitting in one place too long.

Q: How do I properly level the trailer?

A: Begin by leveling front to back using the swivel jack, then side to side with the stabilizer jacks. Reference a bubble level for accuracy. You may want to use a light trailer leveling device (one on each wheel) to assist with this. **Always be sure stabilizer adjustment rod passes through both holes to prevent bending and damage of stabilizer jacks.**

Q: Why won't the tent pod raise?

A: Make sure your GO is level. Remember, right (clockwise) to raise, left (counter clockwise) to lower! Check that the ring grip pins have been removed. Check the winch spool on the underside of trailer to confirm cable is not tangled. Seek assistance from a reputable RV technician/mechanic.

Q: Why won't the tent pod seat on the locator pins?

A: It is possible your rack and tent pod assembly will have a slight misalignment with the locator pins and will need coaxing to drop into position. Be sure hands are clear of any pinch points. Give the tent pod assembly a push and the assembly should drop onto the locator pins.

Q: Why won't the tent pod stay closed?

A: Check the tent pod latch area and look for obstructions from the tent or mattresses. Be sure mattresses are deflated. If it will not stay closed, lower in to Travel mode or if in Transport mode, use ratchet straps to keep pod closed. Take to a reputable RV technician/mechanic and contact SylvanSport customer service for support.

Q: Where do I place the jack when replacing a tire?

A: You can either use your own jack, or unload the GO and use the stabilizer jacks. When using your own jack, locate it under the axle.

Q: Why is grease coming out of wheel?

A: There is excess grease or the rubber seal has been blown. Clean up the area and replace the seal.

We strongly recommend you repack the bearings and replace the seals every 10,000 - 12,000 miles.

We use Dexter axles, additional information on Dexter axle parts can be found on their website. dexteraxle.com.

Q: Why is there water in my tent?

A: Condensation can occur without proper ventilation. Keep bottom vents open and front door zipper and/or window open when possible, and remove table panels from attic. If you see active water intrusion, please contact SylvanSport customer service for repair/ replacement options.

Q: What if one of my tent poles bends severely or breaks?

A: The pole will need to be replaced. Be careful not to pinch when taking down or setting up. Call SylvanSport customer service at (828) 393-4927 or visit sylvansport.com, to order a replacement.

Q: Why are my trailer lights not working?

A: If lights aren't working, first use a 4-pin tester to check the wiring on the tow vehicle. If the tow vehicle is working properly, the issue is likely with the GO. Bring your GO to an RV technician/mechanic to diagnose the electrical system.

Q: Why can't I get the table panels down?

A: Be sure nothing is on top of panels, the latch is unhooked, and the holes of the two panels are properly aligned before pushing up to release and flip bar. If mattresses are stored above panels, be sure they are deflated.

Q: What do I do about a stabilizer jack that is stuck in the lowered position?

A: Use a dry lubricant spray if available. For the rear stabilizer jacks, try lowering the swivel jack to relieve pressure. For the front stabilizer jacks, try raising the swivel jack, to relieve pressure. Check that the jack has not been damaged or bent due to adjustment rod not passing through both holes. If necessary, replace the jack. **Always be sure stabilizer adjustment rod passes through both holes to prevent bending and damage.**

Q: Why are my vestibule zippers not compatible with my awning?

A: You may require a zipper adapter. Please contact SylvanSport customer service.

For more FAQs and more detailed answers, please visit sylvansport.com/go-owners

Section 13. Troubleshooting and FAQ (Continued)

How to prevent cable binding on spool:

1. Familiarize yourself with raising and lowering the tent pod assembly and the respective normal tension of each action, before heading out to your campsite.
2. Use only hand crank until you are very familiar with the raising and lowering process.
3. Ensure trailer is level prior to setup and takedown.
4. When raising tent pod assembly, stop raising when you see the knurled portion of the front lift tube, closest to you (front right as you are facing the front of the GO). **DO NOT OVERTIGHTEN.**
5. When lowering tent pod assembly ensure all four corners are lowering evenly. If not, stop lowering. Raise back to the fully raised position and give the rack a bump from above to “unstick” the lift tubes.
6. If there is no resistance on the crank handle when lowering, **STOP LOWERING IMMEDIATELY** as the winch is likely bound up.
7. ALWAYS re-engage the winch clutch after lowering the tent pod assembly by turning the crank handle clockwise, until a click is heard. This is especially important upon setup, after tent pod assembly is raised to top, then lowered to locked position.



“Stop” indicator on lift tube



Pod dropping unevenly



If no resistance, cable is likely bound up

What to do if tent pod assembly is stuck in the raised position

Observe the winch spool - has the cable jumped outside of the spool? If this is the case, **DO NOT ATTEMPT TO FIX, CONTACT CUSTOMER SERVICE.**



Has cable jumped outside of the spool?



Cable hasn't jumped spool and is bound on itself

If the cable has not jumped outside of the spool and appears to be bound on itself:

1. Raise the tent pod assembly to the fully raised position, open the pod assembly and drop the pod bottom down and into fully vertical position. Using the crank handle, lower the tent pod assembly so the bottom is resting on the deck. This will lock the assembly and provide a "safety jack" to ensure the tent pod assembly won't fall while working on the winch).



2. Turn the crank handle counter-clockwise on full turn to relieve tension on the spool. Observe the spool and locate the location of the bind in the cable.



3. Using a flat head screwdriver and a twisting motion, relieve tension at the bind in the spool. **DO NOT USE FINGERS TO ATTEMPT CABLE UNTANGLING.**



4. Once loose, unspool cable completely, or until the bind in the cable is gone.



5. While keeping tension on the cable, respool cable back onto spool.

6. Raise tent pod assembly fully, close and latch the bottom of the tent pod. Lower the tent pod assembly.



If you have any questions, please contact SylvanSport customer service by calling (828) 393-4927

Section 14. Important paperwork

Limited warranty

SylvanSport, LLC (the manufacturer) warrants to the original retail purchaser only, for a period of 2 years on the trailer and parts as well as the tent and awning, to insure that each new GO camping trailer will be free from defects in workmanship and materials under normal use and service, as described below for a period of 2 years. The manufacturer's obligation under this limited warranty is limited to repairing or replacing at its factory, or authorized dealer, any part or parts thereof which shall, within the applicable warranty period, be returned to the manufacturer, with transportation charges prepaid, and which upon the manufacturer's examination shall disclose to its satisfaction to have been defective.

Note: Labor and freight charges, coverage on all limited warranties provided herein are limited to two years from the date of the original retail purchase.

Frame and deck:

SylvanSport, LLC warrants to the original purchaser only, that the frame of the GO camping trailer will be free from defects in workmanship and materials for 2 years under normal use and service, or until the vehicle is no longer in the original owner's possession. This warranty does not cover maintenance, such as rust prevention, paint and/or scratches.

Lift system:

SylvanSport, LLC warrants to the original retail purchaser only, that the lift system of the GO camping trailer will be free from defects in workmanship and materials for two years, under normal use and service, or until the vehicle is no longer in the original retail purchaser's possession. This warranty is inclusive of the cable, push springs, telescoping lifter arms, push spring guide tubes, winch, adjusting bracket with pulley and the frame master tube. Only lift system parts which evidence structural defects will be covered by warranty, and only if the defective materials are returned to the manufacturer, and the manufacturer shall determine to its satisfaction that the material is defective. This limited warranty shall be declared null and void should any evidence suggest abuse or tampering with the lift system components listed above.

Tent:

SylvanSport, LLC warrants to the original retail purchaser only; that the tent of the GO camping trailer will be free from defects in workmanship and materials for 2 years under normal use and service. This warranty does not apply to defects attributable to or resulting from normal wear and tear, natural hazard damage (ie. weather, animals, etc.) abuse or alteration (ie. ultra-violet damage on tent, exhaustive zippers).

For service on this warranty, contact SylvanSport at (828) 393-4927.

Electrical system:

SylvanSport, LLC warrants to the original retail purchaser only; that the electrical system will be free from defects in craftsmanship and materials for a period of 2 years, under normal use

and service. This warranty does not apply to burned out bulbs or modifications to the electrical system.

Storage boxes:

SylvanSport, LLC warrants to the original retail purchaser only; that the plastic storage boxes and the frames of the GO will be free from defects in workmanship and materials for a period of 2 years under normal use and service. This warranty does not apply to mildew, mold, abrasions, shrinkage, fading and/or soiling. Damages of this nature must be reported at the time of retail delivery to be covered by this warranty.

Wheels and axle:

SylvanSport, LLC warrants to the original retail purchaser only; that the wheels and axle of the GO camping trailer will be free from defects in workmanship and materials for two years under normal use and service or until the vehicle is no longer in the original retail purchaser's possession. This warranty does not apply to rust, scratches, abrasions or paint damage. Damages of this nature must be reported at the time of retail delivery to be covered by this warranty.

Mattresses:

SylvanSport, LLC warrants to the original retail purchaser only; that the self-inflating mattresses of the GO camping trailer will be free from defects in workmanship and materials for two years, under normal use and service. This warranty does not apply to mildew, mold, abrasions, tears, shrinkage, fading and/or soiling. Damages of this nature must be reported at the time of retail delivery to be covered by this warranty.

For service or repairs of gear and accessories, contact SylvanSport at (828) 393-4927

Graphics:

SylvanSport, LLC warrants to the original retail purchaser only; that the labels, decals and vinyl appliques of the GO camping trailer will be free from defects in workmanship and materials for a period of 90 days after retail delivery. Due to the inability of the manufacturer to control how a unit is cared for, washed, waxed stored, etc. we can only offer a 90 day warranty on this material.

This is a LIMITED WARRANTY under Federal Regulations and does not cover any products/ appliances purchased and installed in your GO such as: stoves, furnaces, refrigerators, converters, ice boxes, racks, straps, etc. These products may carry separate warranties by their respective manufacturers. SylvanSport, LLC does not accept any responsibility in connection with any of its camping trailers when they have been altered outside of its own factory. Misuse, neglect, accident, loading beyond capacity, use as a demonstrator, rental unit, or any other alterations shall void this warranty. **We do not assume any responsibility for loss of use of vehicle, loss of time, inconvenience, or expenses incurred due to equipment failure.**

This warranty does NOT apply to:

This warranty shall not apply to normal maintenance such as: greasing wheel bearings, tightening lug nuts, rust protection/paint maintenance, etc. that the vehicle will require, nor to any damages resulting from the failure to have such maintenance performed.

This warranty shall not apply to bulbs, valve stems and minor imperfections in the aesthetics, physical appearance or operation which do not affect the suitability of the camping trailer for its intended use, such as, but not limited to fading, discoloration or superficial rusting of metal parts.

This warranty shall not apply to general wear and usage such as fading or discoloration of soft goods (tents, air mattresses, bed panel sleeves) tears, punctures, soiling, mildew, chips on panels, effects of moisture, condensation inside the vehicle, mishandling, neglect, abuse, misuse, lightning or other acts of nature or corrosive atmospheres. Any of the aforementioned items must be noted at the time of retail delivery for any warranty coverage.

This warranty shall not apply to lubrication and/or adjustments to the lift system after 90 days from retail purchase, which are not the result of defective materials and/or workmanship. Lubrication and adjustments which are due to structural defects may be covered by an applicable warranty if the defective materials are returned to the manufacturer postage prepaid and it shall determine to its satisfaction that the material is defective.

Problems which may arise due to lack of maintenance or failure to have such maintenance performed will not be covered by this warranty. This warranty shall not apply to normal maintenance items including, but not limited to, inspections, adjustments, cleaning, greasing wheel bearings, proper tightening of lug nuts, proper sealing of all areas where extrusions meet panels, and axle service (if required.) Failure to perform such routine and normal maintenance as set out in the GO owner's manual could result in the damage to your vehicle and will void any warranty provided by SylvanSport, LLC.

This warranty shall not apply to cost incurred in the transportation of the vehicle to a dealer or delivery to a customer, cost incurred as a result of the customer's request to have repairs performed at a location other than an authorized SylvanSport service center (with our

express permission.)

Warranty service: SylvanSport, LLC authorizes any and all of our active dealerships and authorized SylvanSport service centers to provide warranty service to our SylvanSport product line on items proven to be substantially defective in material and/or workmanship during the applicable warranty period. Our authorized dealerships may be located by visiting sylvansport.com

Parts and design changes: SylvanSport, LLC reserves the right to make changes in its parts, components, and/or design at any time without notice and without obligation to make available to the consumer any items or parts/components which it has discontinued, as long as a "suitable for use intended" replacement item is made available.

Warranty registration: This SylvanSport, LLC warranty is void unless a fully completed **warranty registration** has been returned to us within 10 days of retail purchase. To register your SylvanSport product, please visit: sylvansport.com/registration

THE LIABILITY OF THE MANUFACTURER UNDER THIS LIMITED WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT AS SPECIFIED ABOVE. REPAIR OR REPLACEMENT SHALL BE ONLY AT THE MANUFACTURER'S FACTORY "OR AUTHORIZED DEALER." THIS IS THE EXCLUSIVE AND COMPLETE WARRANTY MADE BY THE MANUFACTURER. THE MANUFACTURER MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES, AND DISCLAIMS ANY EXPRESSED OR IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE AND ALL OTHER APPLICABLE WARRANTIES. THIS WARRANTY IS ALSO IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE MANUFACTURER. THE LIABILITY OF THE MANUFACTURER UNDER THIS LIMITED WARRANTY DOES NOT EXTEND TO LOSS OF TIME, INCONVENIENCE, LOSS OR USE OF ANY PRODUCT OR OTHER GOOD INCORPORATING OR UTILIZING THE MANUFACTURER'S CAMPING TRAILER (OR ANY LOSS OF ANY PROFITS RESULTING THEREFROM), INJURY TO PERSON, OR ANY OTHER INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES WHATSOEVER.

Change of ownership notification:

If you are the second or subsequent owner of this GO camping trailer, it is important that you notify SylvanSport of your name, address and GO camping trailer vehicle identification number (VIN). This information is vital for SylvanSport to maintain up-to-date records of current ownership or to notify you in the event of a recall. Please complete the form found on sylvansport.com.

To register your SylvanSport product, please visit: sylvansport.com/registration

Section 15. Contact information

SylvanSport
21 Welcome Street
Brevard, NC 28712
(828) 393-4927

info@sylvansport.com
www.sylvansport.com

Web and social:



sylvansport.com



pinterest.com/sylvansport



@_sylvansport



facebook.com/sylvansport

Section 16. Important consumer information

Reporting safety defects in the USA:

The following note is added as a requirement of the National Highway Traffic Safety Administration (NHTSA).

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying SylvanSport, LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or SylvanSport, LLC.

To contact NHTSA, you may either call the:

Auto Safety Hot-Line, toll free at:

1-800-424-9393

(or 1-800-366-0123 in Washington, DC area)

Or write to:

NHTSA
U.S. Department of Transportation
Washington, DC 20590

Reporting Safety Defects in Canada:

To report safety defects in the province of Canada, those residents should notify:

Road Safety and Motor Vehicle Regulation
Directorate of Transport Canada
2780 Sheffield Road, Ottawa, Ontario Canada K1B 3V9

Or call:

1-800-333-0510

Section 17. Insurance

Insurance overview

As with your automobile it is important that you protect yourself and others with insurance coverage for personal liability, theft, collision, property damage, etc. Your insurance provider will assist you in obtaining appropriate insurance for your protection or you may check with the company which provides you with your automobile insurance.

Technical data/general specifications:

The general specs on the GO camping trailer, which may prove helpful as you sign up for your insurance policy, include:

- Travel mode dimensions: 75"W x 154"L x 52"H
- Transport mode dimensions: 75"W x 154"L x 80"H
- Camping mode dimensions: 124"W x 154"L x 107"
- Dry weight: 840 lbs
- Gross vehicle weight: 1650 lbs
- Suspension: Torsion axle, 10" Tires
- Materials: Aluminum frame
- Ground Clearance: 13"
- Storage capacity: 20 cu ft.
- Hitch: 2" ball coupler

GO

user guide



sylvansport

21 Welcome St.
Brevard, NC 28712

828.393.4927
sylvansport.com

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sylvansport.com/patents